

## **LEARNING OBJECTIVES:**

By the end of this presentation, participants will be able to:

- 1. Describe the burden of safety events in Canadian healthcare
- 2. Identify situations when a safety event has occurred and determine when disclosure is warranted
- 3. Follow a structured approach to communicating with patients and families about safety events
- 4. Recognize how disclosure supports a culture of safety that leads to system-level improvements









